

MAY 2013



MISSOURI
DEPARTMENT OF

LABOR MONTHLY DASHBOARD MEASURES



JULIE GIBSON, ACTING DIRECTOR

Missouri Department of Labor and Industrial Relations is an equal opportunity employer/program.

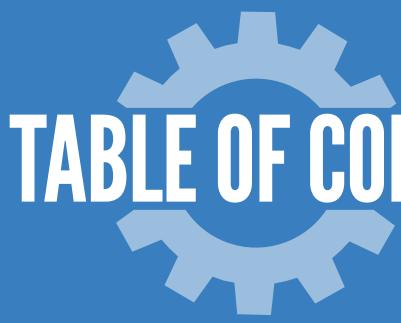


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May 2013

UNEMPLOYMENT INSURANCE (UI)

Unemployment Rate: **6.8%**

Amount of Title XII Loans to the Unemployment Trust Fund: **\$302,871,554.80**

Trust Fund Balance: **\$10,133,446.51**

Number of Employers in the Shared Work Program: **371**

Number of Affected Employees in the Shared Work Program: **29,717**

*So far in 2013, the Department
intercepted
\$19M in tax
returns from claimants
with overpayments.*

SECOND INJURY FUND (SIF)

Second Injury Fund (SIF) Claims Filed in May: **642**

SIF Balance (as of last day of May): **\$7,740,261.65**

New Permanent Total Disability (PTD) Claims Paid: **0**

Total Amount Paid for New PTD Claims: **0**

Average Cost Paid on New PTD Claims: **0**

Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments
were due but held in May: **85**

First time payments which were due but held in May: **\$1,865,315.80**

Total Number of awards (PTD Claims and Claims due to Uninsured Employers) for which payments
were due but held in May: **1,293**

Total Amount of 1st Payments which were due but held in May: **\$33,244,194.74**

Total Number of Recipients receiving Scheduled PTD Benefits: **1,157**

WORKPLACE SAFETY

Potential Occupational Safety and Health Administration (OSHA) Fines Avoided by Missouri Businesses
through the Department's On-Site Consultations: **\$842,856**

Mine Safety and Health Administration (MSHA) Fines Avoided by Employers through the Department's
Consultations: **\$61,920**

Number of Missouri Miners Trained: **170**

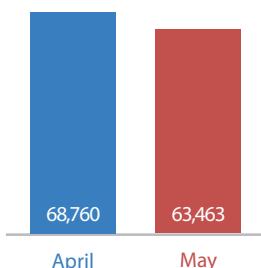
Number of Hazards Found at Missouri Mine Sites: **86**

Number of Miners Assisted by Hazards Removed: **726**

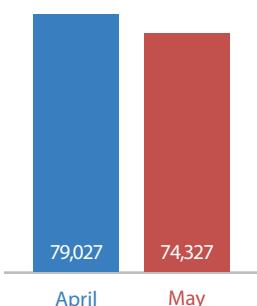
DIVISION OF EMPLOYMENT SECURITY

Ken Jacob, Acting Division Director

CALLS ANSWERED



CALLS IN QUEUE

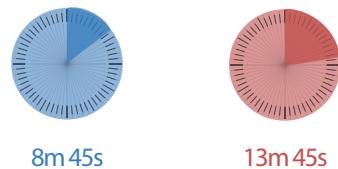


AVERAGE TIME CALLS IN QUEUE



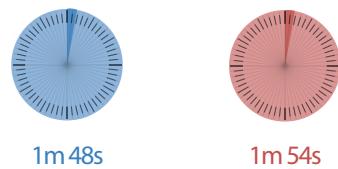
Line to speak with a representative to file a new or renewed claim.

Help



Line to speak with a representative about a question or issue with their claim

Priority



Line to change an address or PIN number, or for claimants who are asked to call in on a certain day

CLAIMANT FRAUD IDENTIFICATION

All claims are crossmatched against a state and federal new hire list to detect those who are filing for benefits while being employed.

State New Hire Overpayment Cases due to Crossmatch

April 205 / \$81,165.19 Amounts May 289 / \$96,384.96 Amounts

National New Hire Overpayment Cases due to Crossmatch

April 667 / \$267,279 Amounts May 878 / \$341,661.92 Amounts

UI Cases Referred for Prosecution

April 32 / \$2,318,219 Recovered* May 36 / \$1,754,252 Recovered*

*monthly totals are subject to change

NUMBER OF PERSONS FOUND GUILTY OF UI FRAUD



MISCLASSIFIED WORKERS IDENTIFIED

April 692 / May 312 / YTD: 2,734

ACCOUNTS / EMPLOYERS WITH MISCLASSIFIED WORKERS

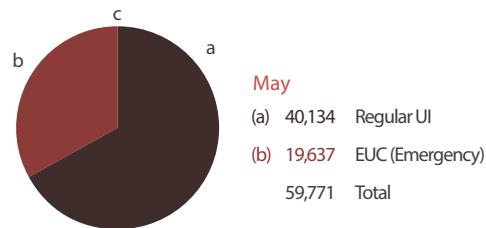
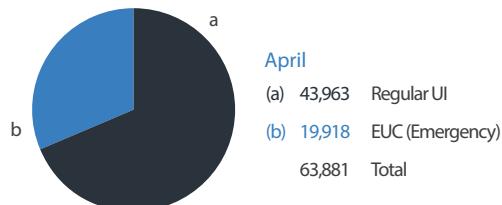
April 65 / May 93 / YTD: 352

ADDITIONAL TAXES OWED DUE TO MISCLASSIFICATION*

April \$364,072 / May \$176,718 / YTD: \$918,693

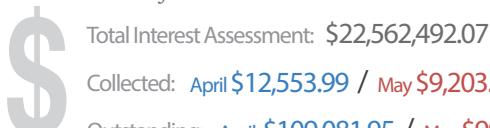
*monthly totals are subject to change

PEOPLE RECEIVING UNEMPLOYMENT INSURANCE BENEFITS



COLLECTIONS FROM DELINQUENT EMPLOYERS

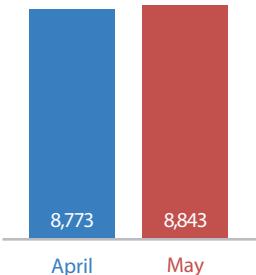
from 2012 Interest Assessment



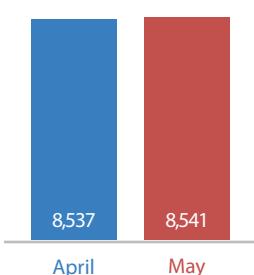
DIVISION OF WORKERS' COMPENSATION

John Hickey, Division Director

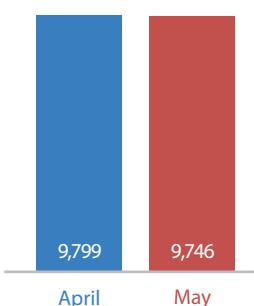
WORKPLACE INJURIES, FATALITIES (FROIs PLUS CLAIMS) REPORTED TO THE DIVISION



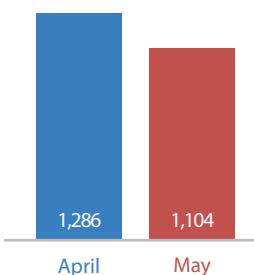
FIRST REPORTS OF INJURIES (FROIs) FILED



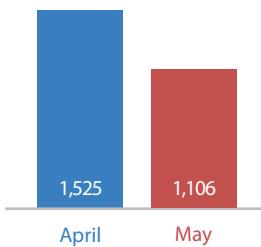
WORKERS' COMPENSATION CASES PROCESSED



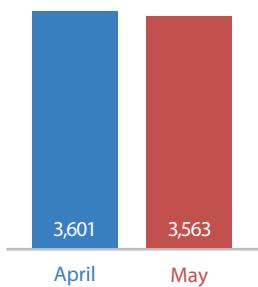
CLAIMS FOR COMPENSATION RESOLVED



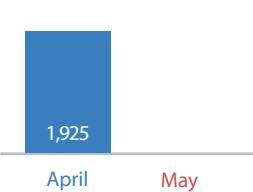
CLICKS ON "ARE YOU COVERED?" COVERAGE VERIFICATION SERVICE (CVS)



SEARCHES PERFORMED IN THE CVS



POLICY DETAIL INFORMATION REQUEST FROM CVS



May figures not available at this time.

STATE BOARD OF MEDIATION

Michael Pritchett, Acting Chairman

NUMBER OF PETITIONS FILED

Apr. 2
May 1



ELECTIONS HELD

Apr. 4
May 0



ELECTIONS RESULTING IN REPRESENTATION (NUMBER OF EMPLOYEES)

Apr. 4(61)
May 0



Apr. 4(61)
May 0

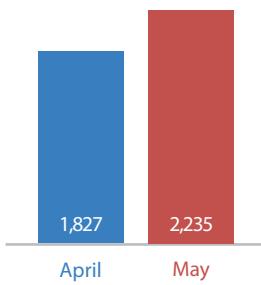
DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director



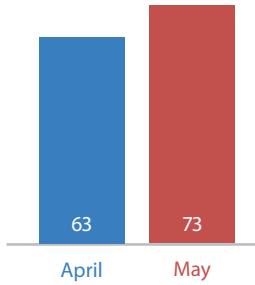
CALLS ANSWERED

(Min. Wage, Prevailing Wage, Child Labor)

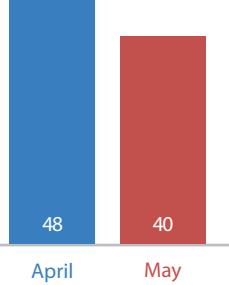


INVESTIGATIONS CLOSED

(Min. Wage, Prevailing Wage, Child Labor)



AVERAGE INVESTIGATOR CASELOAD

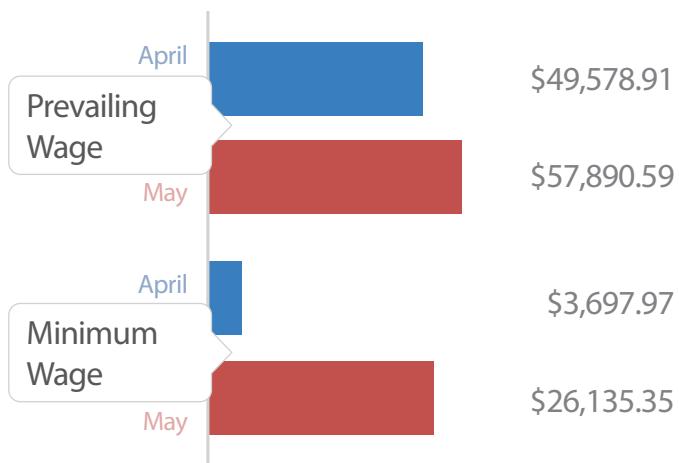


CASES REFERRED TO ATTORNEY GENERAL/PROSECUTOR

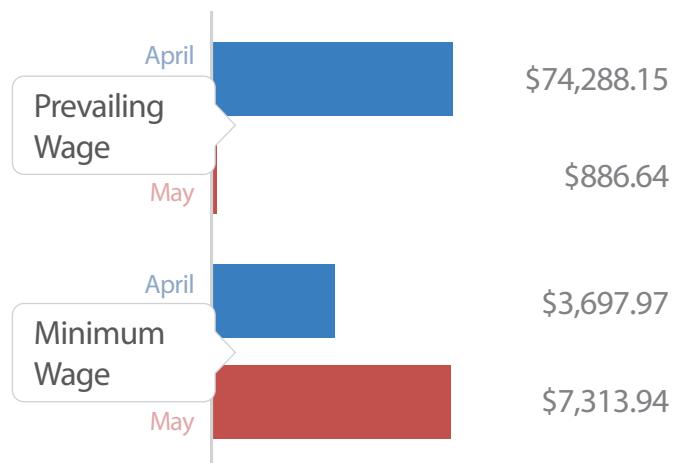


AMOUNT OF RESTITUTION ASSESSED & COLLECTED

Restitution Assessed



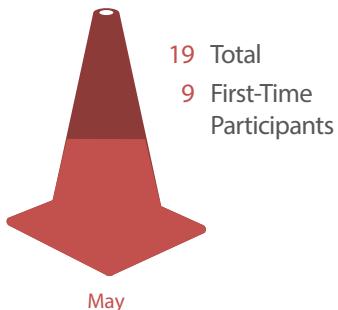
Restitution Collected



DIVISION OF LABOR STANDARDS

Bob Bedell, Acting Division Director

REQUESTS FOR SAFETY & HEALTH CONSULTATIONS



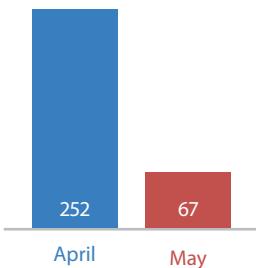
HAZARDS CORRECTED ON-SITE BY THE MISSOURI SAFETY & HEALTH CONSULTATION PROGRAM



MISSOURI COMMISSION ON HUMAN RIGHTS

Alisa Warren, Executive Director

CASES CLOSED



CASES SETTLED

(includes conciliations, mediations, early resolutions)



AVERAGE INVESTIGATOR CASELOAD



RIGHT-TO-SUE LETTERS ISSUED

32 Within 180 Days
0 After 550 Days
71 Total



CASES SET FOR HEARING

April 0 / May 0

CASES APPEALED IN CIRCUIT COURT

April 0 / May 0

PARTICIPANTS IN OUTREACH/EDUCATION ACTIVITIES

	April	May
Participants	173	0
Sessions	5	0

WEBSITE HITS FOR SPECIFIC PAGES

DIVISION OF WORKERS' COMPENSATION WEB HITS

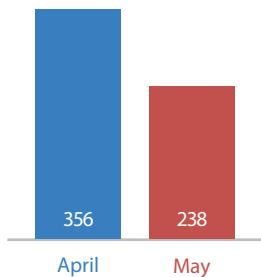
April	May	
10,131	10,265	Workers' Compensation http://www.labor.mo.gov/DWC/ http://www.labor.mo.gov/DWC/about.asp
841	935	Second Injury Fund http://www.labor.mo.gov/DWC/Division_Units/SIF-Unit/sif_home.asp

DIVISION OF LABOR STANDARDS WEB HITS

April	May	
6,181	7,127	Minimum Wage http://www.labor.mo.gov/DLS/MinimumWage/
3,616	3,485	Wage & Hour http://www.labor.mo.gov/DLS/General/

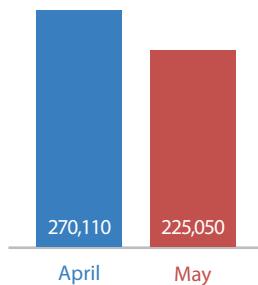
ON-SITE SAFETY & HEALTH PROGRAM WEB HITS

http://www.labor.mo.gov/DLS/WorkplaceSafety/free_onsite_sharp.asp



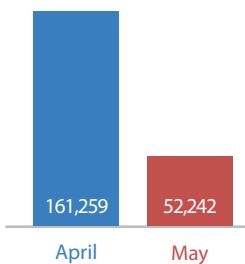
UI INTERNET CLAIMS WEB HITS

<http://www.ui.labor.mo.gov/som/>



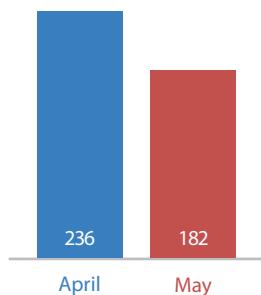
USTAR WEB HITS

(the MO Unemployment State Tax Automated Reporting/USTAR System)
<http://www.ustar.labor.mo.gov/ustar/login.jsp>



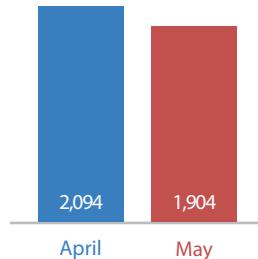
WORKERS' SAFETY PROGRAM

http://www.labor.mo.gov/DLS/WorkplaceSafety/workers_safety.asp



MISSOURI COMMISSION ON HUMAN RIGHTS

<http://www.labor.mo.gov/mohumanrights/>



TOTAL LABOR.MO.GOV WEBSITE HITS

MAY

609,654

Total Views for MoLaborDept Channel: 377,373

Top 5 Most Viewed YouTube Videos

1. How to File an Unemployment Claim in Missouri *4,807 views*
2. What's Next? *2,136 views*
3. This Week's Unemployment FAQ: May 21, 2013 *1,474 views*
4. This Week's Unemployment FAQ: May 29, 2013 *642 views*
5. Calculating Your Weekly Benefits *566 views*

5 Most Recent YouTube Videos

1. This Week's Unemployment FAQ: May 29, 2013 *793 views*
2. This Week In Labor: May 28, 2013 *365 views*
3. MO Dept. of Labor: Saving Taxpayers & Businesses Money *38 views*
4. This Week's Unemployment FAQ: May 21, 2013 *1,500 views*
5. The Department of Labor's Fight Against Fraud *69 views*

Featured Video on YouTube <http://youtu.be/Vl0PtnAKPxU>

